



VOLUNTEER REQUIREMENTS

VALUES OF WILLINGNESS

The Volunteer Program has 5 values of willingness, and all volunteers are asked to practice these values.

Volunteers must be willing to...

1. SERVE
2. LISTEN
3. RESPECT
4. BE SOLUTION FOCUSED
5. BE A GREAT TEAMMATE

REQUIREMENTS

- Have knowledge of the specified sport.
- Complete online application and input registration code.
- Accept invitation for Sport Volunteer Team Assignment.
- Complete required training modules.
- Volunteer at least 20 hours during the Games.

TRAINING MODULES

All volunteers will complete training modules before the Games. These training modules will cover a wide variety of topics.

1. Introduction to TWG
2. Volunteer Program Mission & Values
3. Customer Experience
4. Culture & Etiquette
5. Disability & Inclusion
6. Human Trafficking
7. Safety (general + specific to assignment)
8. Team Training (specific to sport/venue)

PERKS

- Headwear
- Lapel pin
- Water bottle
- Closing ceremony invitation
- Uniform shirt
- Tickets to select events based on completed shifts
- Invitation to Volunteer Appreciation Party

APPLICATION PROCESS

1. Receive sport registration code.
2. Create account in Rosterfy - <https://twg.rosterfy.com/register>.
3. Receive link to application.
4. Begin filling out application.
5. Input sport registration code on application.
6. Complete application.